

Our Vision

Children and Youth in Guelph and Wellington County are safe and nurtured by loving families, lasting relationships and supportive communities.



Our Mission

Together with children, youth, families and communities we work respectfully and inclusively for the safety and well-being of children and youth.

Voices of Children and Youth

Listening to children, youth and families

Building on strengths of children, youth and their families

Equity and Inclusivity

Anti-oppressive practice which recognizes the impacts of power, privilege, demographic characteristics, and social and economic conditions

Inclusive, positive spaces where diversity is welcomed, and everyone is treated with respect

Transparency

Open and honest communication with children, youth, families, volunteers, staff and community

Our Values

Learning and Innovation

Learning that supports growth and continual improvement

Informed and innovative solutions to meet the needs of children and youth

Partnerships

Working together to support the best possible outcomes for children, youth and families

Strategic Directions & Objectives



Service Excellence:

Continually improve services to support the best outcomes for children, youth and families

- Pursue equity in all decisions, policies, services and interactions with children, youth and families
- Provide staff, foster parents and volunteers with the training, tools, supports and leadership they need to provide high quality service
- Use data, research and feedback to improve outcomes
- Keep children and youth at the centre of all service delivery and decision making

Advocacy:

Identify and reduce barriers that make it hard for children, youth and families to thrive

- Advocate locally and provincially for issues that affect children, youth and families
- Lead and support efforts to expand awareness about social factors that contribute to a family's ability to care for their children and youth
- Communicate with stakeholders to increase understanding about our mandate, services and their impact

Early Help and Prevention:

Proactively connect children, youth and families with supports, services and resources that promote wellbeing and safety

- Support and nurture connections with family, kin and communities
- Increase access to effective services that support prevention and early help
- Work with community partners to identify risk and provide early help

Organizational Health:

Create the conditions for a strong and healthy organization

- Create a positive and inclusive environment where staff, foster parents and volunteers feel supported and valued
- Ensure staff, foster parents and volunteers reflect the diversity of the communities we serve
- Proactively plan and make decisions that support organizational sustainability and accountability